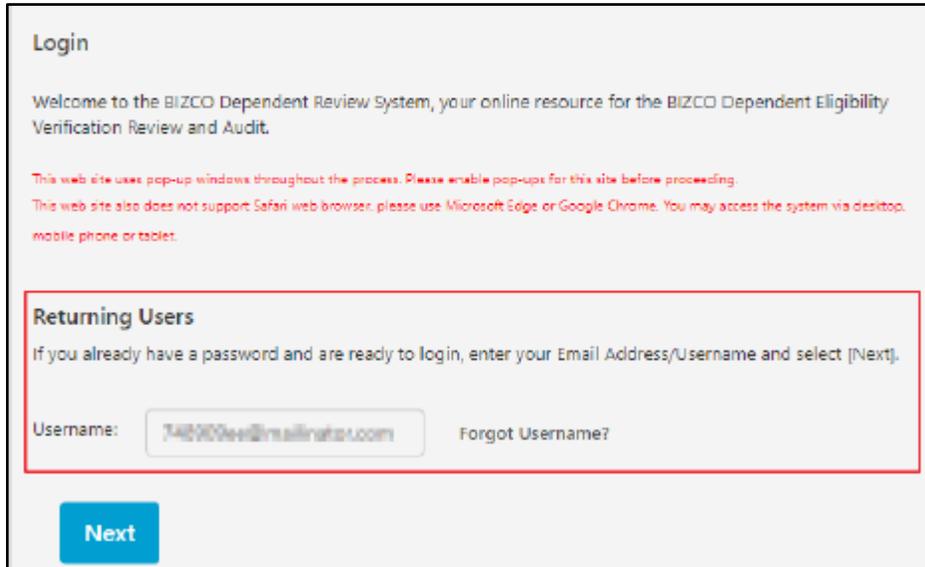# Forgot Password?

To reset your password, go to the login page and enter the email address that you used during registration.

Click 'Next' and it will take you to the Sign In page. On the Sign In page, click on 'Forgot Password?'
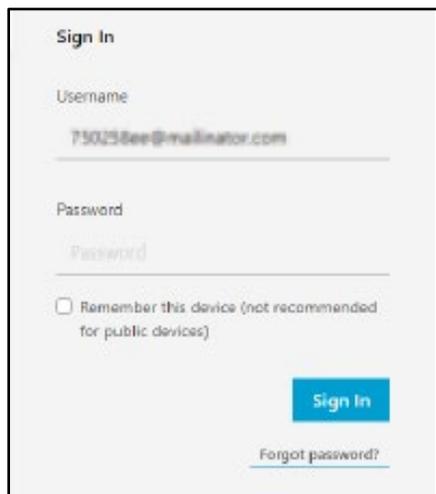
A code will be sent to the email address you have provided.

Go to the inbox of your email address and look for the email sent by WTW.

Enter the code to confirm. Another code will need to be confirmed to ensure the request is valid. It will be sent to the phone number that you have registered.

Confirm Your Email

Check your email and enter the
verification code that was sent to
7********@mailinator.com

Enter Code

Enter Code

[Cancel] [**Resend Code**]

Verification didn't arrive?

Check your inbox and junk folder for an
email from no-reply@mail-
auth.willistowerswatson.com. Contact us
for additional help.

Enhanced Security

We have the following number on record
for you. To confirm your identity, we can
send a code via text message or call you
to complete this enhanced security step.

Phone Number

XXX-XXX-89058

[Cancel] [**Send Code**]

[**Call Me**]

Once you've entered the verification code, you will then need to provide a password. Follow the password requirements to create a valid password.

Create Password

Password must be at least 8 characters
long and contain at least 3 of the
following:

- uppercase letters
- lowercase letters
- numbers
- symbols

New Password

New Password

Confirm New Password

Confirm New Password

[Cancel] [**Submit**]

After you have created your password, you will then be directed to the homepage below.