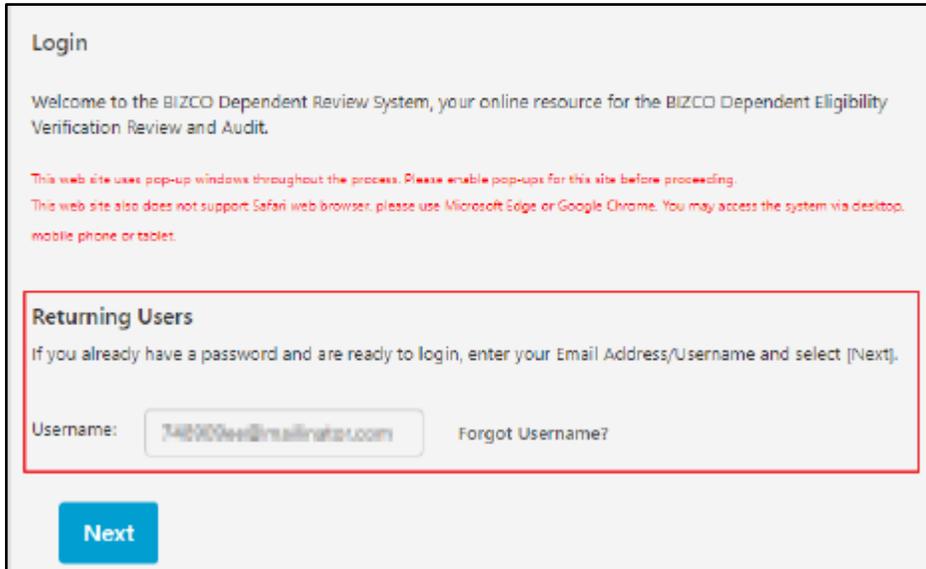


# Forgot Username?

If you have forgotten your username, you can complete the following steps to recall your username. On the Login page, the user will need to click on “Forgot Username?”



The screenshot shows a 'Login' page for the BIZCO Dependent Review System. It includes a welcome message, browser compatibility instructions, and a 'Returning Users' section. The 'Returning Users' section is highlighted with a red border and contains a text input field with the email '748000ee@mailnaps.com' and a 'Forgot Username?' link. A blue 'Next' button is located below the input field.

**Login**

Welcome to the BIZCO Dependent Review System, your online resource for the BIZCO Dependent Eligibility Verification Review and Audit.

This web site uses pop-up windows throughout the process. Please enable pop-ups for this site before proceeding.

This web site also does not support Safari web browser, please use Microsoft Edge or Google Chrome. You may access the system via desktop, mobile phone or tablet.

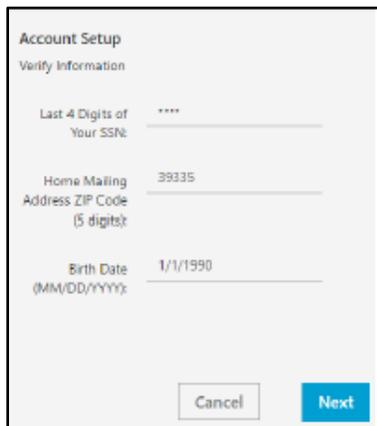
**Returning Users**

If you already have a password and are ready to login, enter your Email Address/Username and select [Next].

Username:  [Forgot Username?](#)

**Next**

You will need to identify yourself using either Employee ID or SSN. Since you have forgotten your email, click ‘No’ on the first question and select ‘Yes’ on Employee ID. On the next screen, additional information will be needed such as last 4 digits of your SSN, home Zip Code and birth date.



The screenshot shows an 'Account Setup' page titled 'Verify Information'. It contains three input fields: 'Last 4 Digits of Your SSN' with '\*\*\*\*', 'Home Mailing Address ZIP Code (5 digits)' with '39335', and 'Birth Date (MM/DD/YYYY)' with '1/1/1990'. At the bottom, there are 'Cancel' and 'Next' buttons.

**Account Setup**

Verify Information

Last 4 Digits of Your SSN: \*\*\*\*

Home Mailing Address ZIP Code (5 digits): 39335

Birth Date (MM/DD/YYYY): 1/1/1990

The system will then return the email address you used during registration.

**Account Setup**

If you no longer have access to this email, contact the Service Center, otherwise click Next to continue.

Email: 750258ee@mailinator.com

[Continue](#)

If you still remember your password, click 'Continue' to sign in. If you no longer have access to the email, you will need to contact the WTW Dependent Verification Center at 1-855-722-9663.