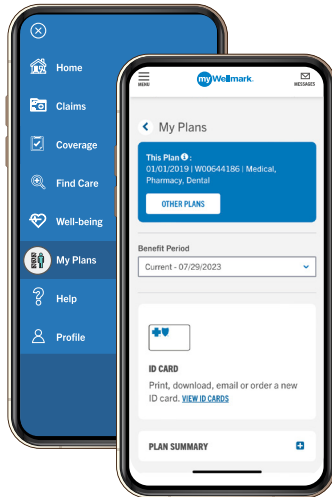


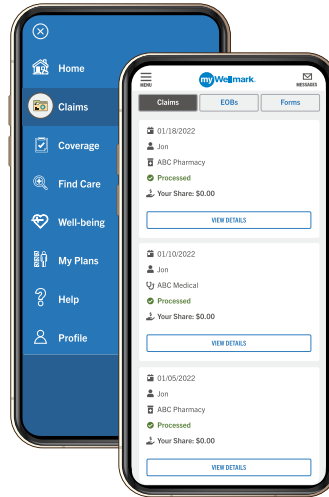
Frequently asked questions about **myWellmark**[®]

In need of extra help navigating **myWellmark**? Let us help you find the specific health plan information you're after.



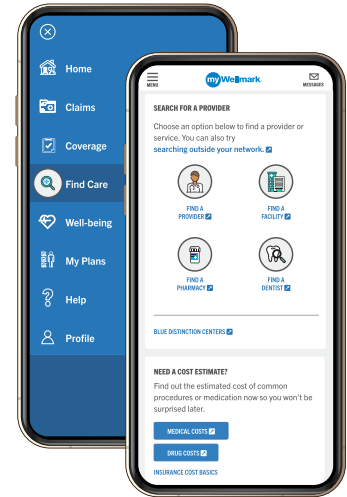
How do I print my health plan ID card?

Navigate to the menu on the left side of the myWellmark homepage. From there, select the **My Plans** tab at the top of the page. Then, follow the **View ID Cards** link. You will be redirected to a page that features a digital copy of your ID card. In the bottom right corner of your digital ID, select the button that says **Print/Save**. From there, you can print a copy of your ID.



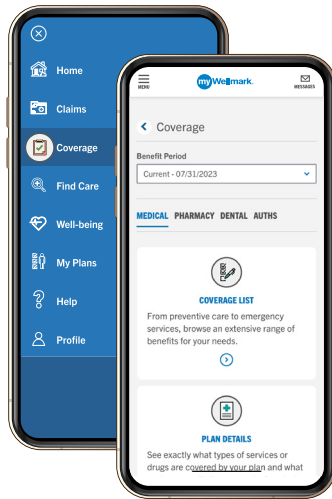
Where do I find my claims information?

Select **Latest Claims**, located on the top of the myWellmark homepage. To view past claims or more claims information, select the **Claims** tab from the menu on the left-hand side of the homepage. Here you'll find information such as all past claims, an Explanation of Benefits (EOB) and various claim forms.



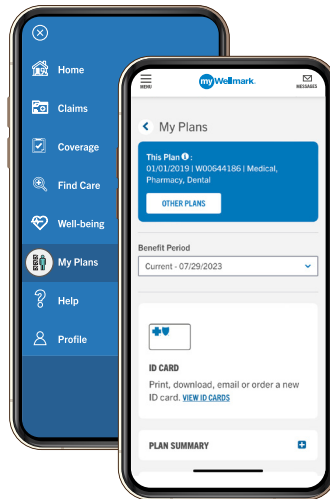
How do I find an in-network primary care provider?

From the menu on the left-hand side of the myWellmark homepage, select the **Find Care** tab. In the section labelled **Search for a Provider**, follow the **Find a Provider** link. You will be taken to Healthsparq.com. From there, you can sort health care providers by name and specialty—including primary care.



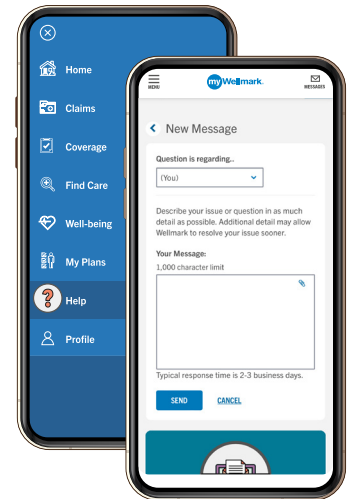
Where do I find how much of my deductible I have met for the year?

On the myWellmark homepage, scroll down to find the box labelled **Your Coverage** and follow the **View Coverage** link. From there, scroll down and select **Deductibles & Maximums**. On this page you can track your plan's deductible and out-of-pocket maximums.



How do I find my benefits information?

Choose the **My Plans** tab from the menu on the left-hand side of the **myWellmark** homepage. From there, you can navigate between and view your different plans. For more detailed information about your benefits, select the **Summary of Benefits & Coverage (SBC)** link.



Still have questions about myWellmark?

Use the **Help** tab at the bottom of the left-hand menu for further assistance. You should receive a reply within two to three business days.



Visit [Wellmark.com/TopQuestions](https://www.wellmark.com/TopQuestions) for answers to more of your coverage questions.



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